

Interactive Hotspot Documentation

Cybersecurity Awareness Module 1 — Phishing Email Example Slide

Slide Overview

Slide Content: A mock phishing email ("IT Support" / help@gmail.com) shown inside a phone/browser mockup, with three numbered markers highlighting red flags.

Interaction Type: Three click-triggered hotspots, each numbered (1, 2, 3) on the image, revealing a text callout box on click.

Trigger Method: Click (confirmed). Keyboard operability of each hotspot — i.e., whether Tab + Enter/Space also triggers the callout — should be verified with NVDA and noted below once tested.

Hotspot Content

Hotspot #	Marker Label	Revealed Text / Alt Text
1	The Sender Address (Display Name Spoofing)	Don't trust the name alone! While the sender says "IT Support," the actual email address is "help@gmail.com." A real company will always use their official domain (e.g., @company.com).
2	The Hyperlink	Always hover before you click! The button says "Login Here," but the link actually leads to "www.scam-site.net/login." If the destination URL looks messy or unfamiliar, it's a trap.
3	The Tone (False Urgency)	Cybercriminals use False Urgency to make you act without thinking. Phrases like "Account deleted in 1 hour" or "Immediate action required" are major red flags designed to bypass your logic.

Narration

This slide has no separate narration audio track. Hotspot content is revealed and read entirely through the click interaction itself — clicking a hotspot displays its text callout, which is then read by the screen reader as it would any other on-screen text. There is no audio to synchronize or check for overlap.

Accessibility Notes

- Each hotspot should have an accessible name/alt text matching its revealed text exactly, so screen reader users receive the same information as sighted users.
- Keyboard operability: confirm each hotspot can be reached via Tab and activated via Enter or Space, not just mouse click.
- Reading order: confirm hotspots 1, 2, and 3 appear in a logical tab order matching their numbered sequence on the slide.
- If hotspot content were instead triggered by hover or keyboard focus (not applicable here, since these are click-triggered), WCAG 1.4.13 (Content on Hover or Focus) would additionally require the content to be dismissible, hoverable, and persistent. Documented here for reference in case interaction method changes.